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Public works

Ongoing public works projects



There are no ongoing public works projects in the Borough of Pierrefonds-Roxboro.

For information about projects carried out in the Ville de Montréal's arterial road network, please contact Info-travaux at 514 872-3777. You can also visit the website: www.ville.montreal.qc.ca/chantiers (in French)

or follow us on www.twitter.com/Mtl_Circulation

Broken water main

Water from a broken main often causes considerable damage to the street and property nearby. Repairing a water main is always inconvenient for residents because it is impossible to know the length of time the water supply must be turned off. The type and depth of the breakage and the presence of gas lines or other mains can all be factors contributing to delays.

Fifteen minutes before the water is turned off, residents are warned by a siren. This delay should give them enough time to stock up on drinking water. After it is repaired, a water main must be flushed and sometimes disinfected with chlorine to prevent rust and/or contamination. When water service is restored, it is recommended that you run the cold water tap in the bathtub until the water is perfectly clear. You should also run a rinse cycle in your washing machine (make sure it is empty!) to avoid rust- or chlorine-related damage to clothing.

In any case of rust-coloured water, do not use hot water – or use as little as possible – to avoid damage to the water tank. Also, run the cold-water tap in the bathtub for about 30 minutes; that faucet is not protected by filters.

Your own hot water tank also may be the source of rusty water. To avoid this problem, most manufacturers recommend that the tank be rinsed once a year.

In spite of all these precautions, discoloured water still occurs occasionally. If the

condition persists after you have run the water for fifteen minutes or so, please call the Borough Public Works Department for assistance by dialling 311.

Sanitary sewer or drainage problems?

If your sanitary sewer system malfunctions, please communicate with the Borough by calling 311 and ask for an inspection.

An overflow is often caused by an obstruction in the line. If the blockage is on your property, you will have to call a plumber. If it is on city property, we will repair it as soon as possible.

Sanitary sewer and drainage problems are easily confused. Improper connection of a pump or other drainage equipment, surface water seepage and roof drains can all cause damage due to water build-up, or a sanitary sewer back-up in the basement.

Interior and exterior garage drains, floor backrushes, cleanouts, sump pumps and back pressure valves must be installed according to standards and checked periodically. This type of equipment must be easily accessible in case of emergency and well maintained to avoid damage to your property.

For information on applicable by-laws, call the Urban Planning and Environment Division at 311.