



# Montréal

## RISING WATER LEVELS - 2019

PREVENTIVE EVACUATION NOTICES AIM AT PROTECTING THE LIFE AND SAFETY OF CITIZENS

### EVACUATION INSTRUCTIONS

- To avoid finding yourself isolated, leave your home if authorities ask you to do so, or if water levels become worrisome.
- Close the water main and heating appliances.
- Cut off the main electrical switch, while ensuring:
  - you are not facing the electrical panel;
  - your feet are on a completely dry surface;
  - you are not leaning against a metal object.
- Bring your emergency kit (essential items such as medication and medical equipment), warm clothing and raincoats, as well as identity documents for all occupants.
- Notify municipal authorities, by dialing 311, of the contact information where you can be reached if you do not plan on going to a multiservice centre.
- Find out about the services offered by your municipality or borough by dialing 311.
- Never cross through a flooded area on foot, you could get carried away by the current.
- Never drive through flooded areas, your car could get stuck, or carried away by a strong current.
- Stay tuned as the situation unfolds and follow the instructions given by municipal authorities on the city's website, as well as on social media : [ville.montreal.qc.ca](http://ville.montreal.qc.ca) • Facebook ([@mtlville](https://www.facebook.com/mtlville)) • Twitter ([@MTL\\_Ville](https://twitter.com/MTL_Ville) et [@MTL\\_SIM](https://twitter.com/MTL_SIM))
- **Avoid returning to your home before obtaining permission from the authorities.**

### THE ESSENTIALS

- **911** for emergencies
- **311** if you need information
- **811** if you have concerns about your health or that of a relative
- [urgencequebec.gouv.qc.ca](http://urgencequebec.gouv.qc.ca) to find out more about programs and services offered and actions to be taken

