

AVAILABLE RESOURCES IN CASE OF FLOODING

GET HELP: DISASTER RELIEF AND RECOVERY



EMERGENCY: 911

RED CROSS: 1-800-363-7305

BOROUGH HALL: 3-1-1

BOROUGH MULTI SERVICES HELP CENTER (24/7)

Pierrefonds Cultural Centre: 3-1-1
13 850 blvd. Gouin West, Pierrefonds

- To get help
- Welcome the flood-affected victims
- Registration with the Red Cross

RED CROSS

Assistance : 1-800-363-7305

MENTAL HEALTH SUPPORT

CLSC de Pierrefonds : 514 626-2572 x 3956

Emergency line: 514-630-6800
For any questions regarding the CIUSSS services following the floods

West Island Crisis Centre (24/7) : 514-684-6160

Info-Santé et Info-Social : 8-1-1

RESOURCES

Ministère de la sécurité publique, financial support :
1 888 643-AIDE, poste 2433 or
securitepublique.gouv.qc.ca/securite-civile/aide-financiere-sinistres

Hydro Québec : 1 888 385-7252

Urgence Québec :
urgencequebec.gouv.qc.ca/fr/situation-urgence/Pages/Inondation.aspx

Ambulance Saint-Jean : sj.ca

Société d'Habitation du Québec :
habitation.gouv.qc.ca

Énergir (Gaz Métro) : 1 800 361-8003

BELL : 6-1-1

Flood insurance (Bureau d'assurance du Canada) :
infoassurance.ca

FOOD AND MATERIAL ASSISTANCE*

*** The services are free for flood-affected victims, except on the contrary notice where the equipment is sold at a lower cost.**

Non-profit organizations	Addresses	Services	Opening hours
WEST ISLAND ASSISTANCE FUND 514 683-0456 fdoi.org	9, Centre-commercial Roxboro (QC) H8Y 2N9	- Perishable and non-perishable food - Gift cards - Hygiene products - Household cleaning products - Low cost clothing, household goods and furniture Bring a piece of identification and proof of residency	Monday to Friday: 8:30 am to 12:00 pm and 1 :00 pm to 4 :30 pm
ON ROCK COMMUNITY SERVICES 514 696-1905 onrock.org	9554, blvd Gouin West Pierrefonds (QC) H8Y 1R3	- Perishable and non-perishable food - Gift cards - Hygiene products - Household cleaning products	Monday, Wednesday and Friday: 10:00 am to 6:30 pm Tuesday and Thursday: 10:00 am to 7:00 pm
THRIFT SHOP FOR NOVA 514 694-8417 thriftshopsfornova.com	A number of addresses in the West Island – Consult the website	- Low cost clothing for the whole family, shoes, toys, household goods and furniture	Tuesday to Sunday: 10:00 am to 4:00 pm
SUN YOUTH 514 842-6822 sunyouthorg.com	6700 Park Avenue, suite 100 Montréal (QC) H2V 4H9	- Clothing for the whole family - Household goods	Monday to Thursday : 9:30 am to 3:00 pm