

## PUBLIC NOTICE



## PUBLIC MEETING

### Public review of the 2016 Ombudsman de Montréal annual report

Citizens are invited to take part in a public meeting of the *Commission de la présidence du conseil* on the review of the 2016 Ombudsman de Montréal annual report, titled *The Power to Effect Change*, to be held as follows:

**Date:** Wednesday, September 13, 2017

**Time:** 5 p.m.

**Place:** Council chamber of city hall  
275, rue Notre-Dame Est  
Champ-de-Mars metro [stm.info](http://stm.info)

The meeting will begin with a presentation by the Ombudsman, Ms. Johanne Savard, explaining the mandate, the mission and the operating procedures of the office of the **OMBUDSMAN de MONTRÉAL**. She will then present a summary of the work carried out by her team in 2016, with related statistics and examples of various cases handled over the past year. Finally, Ms. Savard will comment on the impact of the *Montréal Charter of Rights and Responsibilities* in regards to the complaints received. This presentation will be followed by a question period for the public and members of the committee.

#### ACCESSIBILITY

Persons with reduced mobility may use the east side entrance (**510, rue Gosford**) to city hall. The room is equipped with a hearing aid system that can be accessed by tuning in to 100.3 FM on your portable player. Moreover, an interpretation service for persons with a hearing impairment is available on request, subject to the availability of interpreters.

Citizens who wish to participate in the question and comment period should register 30 minutes prior to the meeting or contact the Service du greffe as of today. The documents related to this public review are available for consultation at Accès Montréal offices and borough offices, as well as at the Service du greffe and on the city's website at: [ville.montreal.qc.ca/commissions](http://ville.montreal.qc.ca/commissions)

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