

Temporary Re-opening of the Pierrefonds Library Frequently Asked Questions

Frequently asked questions

1. **Why has the work not already started? What happened?**
 The Ville de Montréal, which manages the tender, was forced to go back to bid to select the contractor who will construct and renovate the building. We are taking advantage of the delay caused by postponement of the work to reopen the library and thereby offer better service to the users. For more information, contact Johanne Palladini at:

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2. **Why did you decide to reopen the Pierrefonds Public Library instead of moving to the Pierrefonds Cultural Center as planned?**
 We preferred to reopen the library rather than relocating the collections to the Pierrefonds Cultural Center. In this way, you can continue to frequent your usual facility and enjoy the increased space it offers.
3. **Have you completed the renovations?**
 The renovations have not yet taken place, but we plan to start work in the spring of 2017.
4. **What have you done during all this time?**
 Such a major project requires considerable planning and evaluation. A great deal of work has been carried out in order to offer your New Era library while respecting the specifics of the project as well as the forecast budget.
5. **Is the project too expensive?**
 A precise budget has been allocated to the project and it will be respected. This does imply, however, that minor modifications must be made to the project in order to maximize facilities and services, while avoiding cost overruns.
6. **Will the project still be carried out?**
 Absolutely. The project is ongoing and will be implemented in the coming months.



- 7. When will the work begin?**
Work is expected to begin in the spring of 2017.
- 8. When will the work be completed?**
Work is expected to be completed in 2018.
- 9. When will the new Pierrefonds Public Library open?**
Your New Era library will open in the course of 2018.
- 10. Are you going to close the Pierrefonds Public Library again?**
The Library will close again when the contractors are ready to begin renovation and expansion work.
- 11. When will you move? If so, where?**
When the Library officially closes for renovations and expansion, a service point will open at the Pierrefonds Cultural Center.
- 12. Do you not find that this is wasted money? This is taxpayers' money.**
On the contrary, this is a decision that will save taxpayers' money as the exercise that has been carried out in recent weeks will maximize profitability of the investment required for renovation and expansion of the Pierrefonds Public Library.
- 13. Are there as many books as before in the Pierrefonds Public Library?**
Not quite. Some books have been moved to other service points. We also took advantage of the closure of the library to remove books that were in poor condition or that had not been in circulation for a number of years. These books have been sent to Haiti or to certain schools in Montreal.
- 14. Will the withdrawn books come back?**
No, these books have been permanently removed from the collection.
- 15. Are there Internet stations?**
The Pierrefonds Public Library has three Internet stations and two express stations.
- 16. Why are there only 3 Internet stations? Where are the others?**
The other Internet stations have been loaned to the Roxboro Public Library and the East Community Center in anticipation of the move.
- 17. Why is the children's section closed? Where are the books that were in the children's section?**
Some books were distributed to other service points while other young readers' books were moved to the youth section to consolidate the collection in the Pierrefonds Public Library.
- 18. Why did the hours of operation change?**
Since patrons now have three available points of service from which to borrow books, hours of operation have been adjusted to balance the schedules between locations.

19. What are the new opening hours?

The opening hours are as follows:

Pierrefonds Public Library

Monday, from 10 am to 8 pm

Tuesday to Thursday, from 12 noon to 8 pm

Friday, from 12 noon to 6 pm

Saturday, from 10 am to 5 pm

Sunday, from 1 pm to 5 pm

Roxboro Public Library

Monday to Thursday, from 10 am to 9 pm

Friday, from 10 am to 6 pm

Saturday and Sunday, from 10 am to 5 pm

East Community Center

Tuesday, from 10 am to 8 pm

Wednesday to Friday, from 1 pm to 8 pm

Saturday, from 12 noon to 5 pm

Sunday and Monday, closed

20. Why has the staff changed?

Since patrons now have three service points available, staff are required to work at one or another of these locations as needed.

21. Are there still activities for children?

For now, Story Time is held only at the Roxboro Public Library. However, activities will be distributed to the various service points when the work begins. We invite you to consult the activities calendar for more details.

22. Are there still conferences and Book Clubs?

The Book Clubs take place at the Roxboro Library, while the Mots partagés activity is held at the East Community Center. We invite you to consult the activities calendar for more details.

23. What happens with reservations that I would have had to pick up from another library?

You can collect them from the library where you booked them, as planned. If you would prefer to pick up your reservations at another service point, please contact us to make the changes.

24. Where can I get information on the renovation and expansion of the library project?

The borough website (ville.montreal.qc.ca/pierrefonds-roxboro) lets you consult the latest news regarding the expansion and renovation project at the Pierrefonds Public Library. You may also register for the borough's e-mail list to be informed of announcements concerning the project. Subscribing to the mailing list can be done on this site or at the reception desk at each of the service points.