# BENNY CÔTE-DES-NEIGES NOTRE-DAME-DE-GRÂCE **INTERCULTURELLE** LIBRARY

**MEMBERSHIPS** 

### MEMBERSHIP CATEGORIES

| Youth                       | 0 - 13 years  |
|-----------------------------|---------------|
| Adult                       | 14 - 64 years |
| Senior                      | 65 years +    |
| MEMBERSHIP PERIOD           |               |
| Resident                    | 2 years       |
| Non-resident & organization | 1 yea         |
| COST                        |               |
| Resident                    | free          |
| Non-resident youth          | \$44          |
| Non-resident adult          | \$88          |
| Non-resident senior         | \$56          |

| Adult             | \$3 |
|-------------------|-----|
| Youth and seniors | \$2 |



BOOKS FOR BABY

to receive a baby reader kit containing a board book and other surprises

# Montréal Public Libraries Network catalogue and website: **BIBLIOMONTREAL.COM**



# **OBTAINING/RENEWING** A MEMBERSHIP CARD



A document with your proof of address and personal identity (including photo) must be presented in order to obtain a library card

Documents must be your own and may not be those of a spouse or any other member of your family, with the exception of a youth membership.

### PROOF OF ADDRESS DOCUMENTS ACCEPTED

- Driver's licence
- Utility bill (telephone, gas, etc)
- Government document
- Tax account slip
- Pay slip

pibliomontr<u>eal.com</u>

TAKE IT

FURTHER

Montréal #3

- School document (including schedule)
- Bank statement
- Insurance certificate

### **PROOF OF IDENTIFICATION FEATURING YOUR NAME** AND ADDRESS

- · Health insurance card
- School identification card
- Passport

### **DOCUMENTS NOT ACCEPTED**

- Lease
- Hospital card

- Personal cheque
- Business card

# BORROWING PRIVILEGES

### A library card is required to borrow documents.

### MAXIMUM NUMBER OF DOCUMENTS

A maximum of 40 documents (including 10 DVDs) may be borrowed from the Montréal Public Libraries Network.

### **BORROWING LIMITS PER CATEGORY**

| Novels, non-fiction, comics & mangas                        | 25 |
|-------------------------------------------------------------|----|
| New releases, CD-ROMs, audio books, periodicals, DVDs & CDs | 10 |
| DVD set                                                     | 5  |
| Language courses                                            | 3  |
| Video games                                                 | 2  |

### **BORROWING PERIOD**

| All documents               | 21 days |
|-----------------------------|---------|
| Except DVDs and video games | 7 days  |

# **RENEWING DOCUMENTS**

Documents may be renewed up to 3 times (with the exception of items reserved by another library user or late by more than 3 days). Video games may only be renewed once.

The service is available at the library by telephone or online during opening hours

# HOLDS & RESERVATIONS

### Maximum of 3 holds and/or reservations per day, per patron.

The service is available at the library by telephone or online.

Reserved documents may be forwarded to the library of your choice.

All documents may be reserved with the exception of reference documents, games and toys, video games and consoles, iPads, laptops and 3D printers.

# DIGITAL LIBRARY

## DIGITAL RESOURCES

The website **bibliomontreal.com/numerique** offers access to newspapers and magazines, books, music, language and computer courses as well as a vouth Web portal.

### E-BOOKS

Borrowing period: 21 days (documents are chronodegradable and no late fees will be applied.)

Borrowing/reservation limit: 5 documents borrowed and 5 on hold at a time.

# WIRELESS INTERNET

Simply bring your laptop computer, equipped with a Wi-Fi card, and request a user name and password at the reference or circulation desk.

Please note that library employees will not provide technical support with personal electronic devices.

# COMPUTER STATIONS

Library users must have a library card and a password. The password must contain 6 to 10 numbers.

### **INTERNET RESERVATION PERIOD**

 30-minute blocks • Maximum of 2 hours/day

## PRINTING

4 hours/week

| Computer printer | \$0.25/page black & white |
|------------------|---------------------------|
| Photocopies      | \$0.15/page black & white |

In order to print from one of the computer stations, users may add money to their account (virtual wallet) at the circulation desk.

# FINES

Fines are calculated per late day, per document, for individuals and groups. Persons who reach the maximum fine will have their borrowing privileges suspended.

| ADULTS | \$0.25                          |
|--------|---------------------------------|
|        | up to a maximum of \$3/document |

CHILDREN AND SENIORS \$0.10

up to a maximum of \$2/document

# LOST & DAMAGED ITEMS

### LIBRARY USERS ARE RESPONSIBLE FOR:

- The cost of the document
- Late fees incurred, where applicable
- a \$5 administration fee

### BENNY LİBRARY

6400, avenue de Monkland Montréal (Quebec) H4B 1H3

### © 514 872-4147 (Adults) © 514 872-4636 (Children)

🕑 Villa-Maria & 🗐 162 ou 103 🕑 Vendôme & 🗐 105

### CÔTE-DES-NEIGES LIBRARY

5290, chemin de la Côte-des-Neiges Montréal (Quebec) H3T 1T2

© 514 872-6603 (Adults) © 514 872-5118 (Children) © 514 872-2790 (Adult help desk) © 514 872-5119 (Children's help desk) Côte-des-Neiges

NOTRE-DAME-DE-GRÂCE LİBRARY

3755, rue Botrel Montréal (Quebec) H4A 3G8

© 514 872-2398 (Adults) © 514 872-2377 (Children) © 514 872-1877 (Reference)

🕑 Vendôme & 🗐 102 🕑 Métro Villa-Maria & 🗐 24

### INTERCULTURAL LIBRARY

Bibliothèque interculturelle 6767, chemin de la Côte-des-Neiges Montréal (Quebec) H3S 2T6

© 514 868-4715 (Circulation desk) © 514 868-4720 (Adults) © 514 868-4716 (Children)

🖾 Métro Côte-des-Neiges & 🗐 165 north

## **OPENING HOURS**

Monday: noon – 5 p.m.

Tuesday & Wednesday: noon – 7:30 p.m.

Thursday & Friday: noon – 6 p.m.

Saturday & Sunday: 10 a.m. – 5 p.m.

Follow us on **f** CDN – NDG libraries for programming details.