



CHAPTER 6 *Security*

ARTICLE 25 | **Rights and Responsibilities**

Citizens have the right to security and participate with the Montréal administration in a joint effort to ensure the continued enjoyment of this right. They contribute to this effort by performing activities consistent with the commitments stated in this chapter, particularly by emphasizing preventive measures.

ARTICLE 26 | **Commitments**

To foster the enjoyment by citizens of their right to security, Montréal is committed to:

- a)** Developing its territory in a safe manner;
- b)** Supporting specific measures aimed at security for women, in partnership with community key players;
- c)** Promoting the safe use of public space, such as parks and community and recreational facilities;
- d)** Supporting preventive measures aimed at increasing citizen awareness and involvement with respect to this issue, in partnership with public safety and civic officials;
- e)** Protecting people and property.

CHAPTER 7 *Municipal Services*

ARTICLE 27 | **Rights and Responsibilities**

Citizens have the right to a high quality of municipal services and to participate with the Montréal administration in a joint effort to ensure the continued enjoyment of this right. They contribute to this effort by performing activities consistent with the commitments stated in this chapter, and particularly by helping to keep the city clean.

ARTICLE 28 | **Commitments**

To foster the rights of citizens to a high quality of municipal services, Montréal is committed to:

- a)** Providing municipal services in a skilful, respectful and non-discriminatory manner;
- b)** Promoting the supply and distribution of municipal services in an equitable manner;
- c)** Promoting flexibility in supplying municipal services and in the use of public space to meet the various needs of citizens;
- d)** Taking measures to limit disruptions or obstacles depriving citizens of safe pedestrian access to their homes and to the city's network of sidewalks and footpaths;
- e)** Taking appropriate measures to ensure the cleanliness of public property;
- f)** Promoting universal access in organizing the city and specifically in municipal buildings and services.